



**UNION
COLLEGE**
of Union County, NJ

1033 Springfield Avenue
Cranford, NJ 07016

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908.709.7000

www.ucc.edu

*Transforming Our
Community ...
One Student
at a Time*

October 6th, 2023

Mr. Gerome Jordan
Executive General Adjuster
Hanover Insurance Group
PO Box 5101
Bayonne, NJ 07002

RE: Kellogg Building Recovery Project – Post Hurricane Ida

Dear Mr. Jordan:

Union College would like to express its gratitude for the efforts of Coastal Technical Services (CTS) in assessing and recovering the Kellogg Building's technical infrastructure in the aftermath of Hurricane Ida. Almost every technical system in the facility was compromised to some degree, including the entire power distribution system. Long lead times and the challenges associated with running on generated power were presenting a real problem for the school. Especially, when equipment like our storm/sewage pump system began to malfunction for reasons the manufacturer eventually identified as "anomalies resulting from running on generated power".

CTS was able to coordinate with our utility provider to install a "Temporary Power Skid Solution". This was invaluable as it became more and more clear that running our building from a bank of temporary generators was not tenable. Installation of the Skid Solution allowed us to operate our electrical infrastructure not only for the building recovery work, but also allowed us to have full classroom services.

We were also appreciative of the quick and creative responses by CTS to the many unforeseen challenges associated with a recovery project of this size. For example, CTS' implementation of TDR technology allowed us to determine which wires under our basement slab were actually damaged. The alternative would have been a timely and costly process to locate and remove the damaged wire under the concrete slab.

We are appreciative of the assistance provided by CTS and of their professionalism and, through this letter, are extending our sincere gratitude to their entire team for a job well done.



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Christopher Sapara-Grant
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Union College of Union County, New Jersey

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