



YOUR NAME HERE
YOUR TITLE HERE

1200 SOUTH HAYES STREET
ARLINGTON, VA
22202-5050

TEL 703.413.1100 X ####
FAX 703.413.8111
your email@rand.org

February 18th, 2026

Mr. Ian Malee
Senior Consultant
Coastal Technical Services, LLC.
6979 Kingspointe Pkwy, Suite 5
Orlando, FL 32819

RE: Datacenter Recovery at RAND’s Washington DC Facility

In May of 2025 RAND suffered a fire in an office area immediately adjacent to a datacenter that housed significant and sensitive IT equipment. It was immediately apparent that equipment in the datacenter was likely compromised by the fire, though the extent and seriousness of the contamination event could only be inferred through visual inspection.

Involved industry experts recommended Coastal Technical Services, LLC., as a company that specialized in addressing scenarios like the one threatening the equipment in our datacenter. Coastal subsequently devised an inspection protocol that navigated some highly sensitive security issues for equipment in the datacenter while deploying ion chromatography chemical testing, and optical inspection techniques. The resulting report and recovery plan of action they developed provided a thorough assessment of the risk presented by the contamination while simultaneously recommending a scientifically sound recovery protocol that directly tied to the ion chromatography test revelations. They adapted recovery protocols in several circumstances to accommodate sensitive security and building logistics issues presented by equipment in the room. Coastal then provided a schedule for the recovery process and worked with Rand specialists to coordinate the timing of Original Equipment Manufacturer’s (OEM’s) involvement and building recovery efforts to ensure optimal recovery results.

The plan was then executed with precision, and the equipment recovery was 100% successful in restoring our critical equipment to full, functional, and reliable service. In short, Coastal’s response to our fire was swift, agile, and precise. Whenever we had a challenge associated with the equipment in the datacenter or the building recovery, Coastal rapidly and efficiently provided a solution to overcome the issue. We were very pleased with Coastal’s swift response, technical strategy, and quality of operation and the outcome. We would highly recommend their services to any company facing a challenge like RAND’s datacenter contamination event.

Best Regards:

Lisa Brewer
Manager, Workplace Operations
RAND
1200 South Hayes St.
Arlington, VA 22202

RESEARCH AREAS

- Children, Families, and Communities
- Cyber and Data Sciences
- Education and Literacy
- Energy and Environment
- Health, Health Care, and Aging
- Homeland Security and Public Safety
- Infrastructure and Transportation
- International Affairs
- Law and Business
- National Security and Terrorism
- Science and Technology
- Social Equity
- Workers and the Workplace

OFFICES

- Santa Monica, CA
- Washington, DC
- Pittsburgh, PA
- Boston, MA
- Cambridge, UK
- Brussels, BE
- Rotterdam, NL
- Canberra, AU
- www.rand.org